

Minutes of PPG meeting of Forest Medical at RSHC on 08th November 2018 @ 4pm.

Present: Neil Hill(NH), Stuart Neale(SN) Frances Gilbert(FG) Frank Ceney(FC)Malcolm Gunning(MG)Katie Pickard(KP)-lead nurse Nicola Ryan(NR)Practice Manager, Fiona Edwards(FE)Jim White(JM)Jerry Kelly(JK) new member.

Apologies: Jackie Brewin

Minutes of previous meeting: Agreed & taken as read.

Matters arising from minutes request for 1 page of minutes only: actioned (NH). (FC) feedback from CCG Annual meeting. Cancer care rated poor in Mansfield and Ashfield, (FC) finds it disturbing Cancer care hubs being reduced from 6 to 4 Care hubs.

Practice Managers update, staffing levels, dementia & feedback.

Our new GP Dr Emma Hillsmans working Tuesdays, Thursdays and Fridays. We are losing Lynda McColl Practice Nurse but have a replacement in the pipeline. There is a shortage of Medical Secretaries Nicola has been helping out, Jane Rigby is returning to the surgery.

OTL is open 3 days a week. (NH)(SN) to fit some memorabilia items for the dementia friendly area.

(NR) Shared the Antibiotic Resistance information and resource pack to the PPG who now hold a copy.

PPG needs to publish GDPR for our online patients and ask if they still want to receive information from the PPG. (NH) said that we hold their name and email address. We should also ask if they want to continue to receive information from the PPG currently they receive the minutes and newsletters: actioned (NH)

Winter Prize Draw

We will have the prizes on show by the end of the week. Members of the PPG encouraged to come into the practice and sell some tickets.

OTL Xmas Tues 25th & Wed 26th Bank Holiday Opening.

(NR) is opening the surgery from 9:00am till 12:00 on both days as a social drop in centre for the elderly, lonely and isolated members of the community from Oak Tree Lane and surrounding areas. There is a suggestion of mince pies, a welcoming drink, and a game or two of bingo. Members of the PPG are welcome to pop in and help support this event if they can spare the time. Note there is no medical provision on these days. This event is sanctioned by the CCG.

(NR)Sunday opening is busier than usual at Forest Medical carrying out ear syringing for patients from the Newark & Sherwood district as some Practices do not currently have the facility.

(NR) there is a risk to HCA's as some patients are not seen by a GP first.

Front Garden Forest Medical

(NH)Volunteers from the PPG will be tidying up the front garden of the building to enhance its appearance. Members are being sought to help out for a couple of hours.

Saturday morning suits most 17th November at 10:30am onwards.

Bariatric Seating

The PPG are funding the cost of 2 Bariatric chairs to benefit our patients with seating issues. These have now been ordered.

PPG Networking Event

Mid Nottinghamshire CCG Patient Participation Group Networking Event is being organised for Tuesday 11 December 2018 from 6pm – 8pm at Birch House, Ransom Wood Business Park, Southwell Road, Mansfield, Nottinghamshire, NG21 0HJ.

This event is open to All PPG Members (present or potential). The event will be based on celebrating successes and making a difference to your GP Practice via PPGs.

There will be a free raffle at the event together with light refreshments including a buffet.

A.O.B.

(MG) Difficulty booking appointments via system online, never any appointments available. (NR) to look into how many appointments available. Actioned and monitored on a daily basis – can always see some available.

Dates of Forthcoming meetings & Events

Next PPG Meeting is on Tues 08th Jan 2019 at 2:00pm training room RSHC

Notable Dates

Garden/Tidy Enhancements RSHC	Sat 17 th Nov	10:30am – 12:30pm	Area to front/side of building
PPG Networking Event	Tues 11 th Dec	06:00pm – 08:00pm	Birch House
Oak Tree Lane Social Inclusion Event	Tues 25 th Dec Xmas Wed 26 th Dec Boxing day	09:00am – 12:00 09:00 am – 12:00	Oak Tree Lane Surgery
Prize Draw	Thurs 31 st Jan 2019	12:00 noon	RSHC
Next PPG Meeting	Tues 08 th Jan 2019	02:00pm – 03:00pm	RSHC Training Room