

Minutes PPG meeting of Forest Medical at RSHC on 9th Nov. 2017
@4pm.

Present: Nicola Ryan(NR) Stuart Neale(SN) Neil Hill(NH) Malcolm Gunning(MG) Jackie Brewin(JB) John Mellor(JM) Frank Ceney(FC) Barbara Kelly(BK) Fiona Edwards(FE)

Apologies: Alison Waring Jane Read

Minutes of previous meeting: (NR) Please delete from minutes “There are nurse led services currently running at Oak Tree Lane Surgery” and “date of next meeting 7th Nov, 2017.”

Matters arising from these minutes: O.T.L. Nurse Practitioner on Thurs. mornings for cute medical reviews & acute cases. An extended time of 15 mins. For each appointment has been allocated. This means any necessary tests can be done—very beneficial. This is the first week & successful. There will be a minor ailment clinic through the winter.

New doctors: Dr. Matthew Sheehy, a long term locum, starts in Jan. working 8 sessions per week. Could possibly work at O.T.L.

Practice manager's update:

G.P. extended hours: Booking appointments with other surgeries has not been successful but NHS would like it to last until March. Patients like the early morning appointments 7-8am but the later evening ones are not so popular. Early blood test etc. are popular with all age groups. (FC) asked when best time to bring samples: blood, urine etc. (NR) before pick-up time. Sat.: no pick-ups so patients sent to King's Mill.

Forest Medical has kept Christmas closure to a minimum, only 3 days over C'mas & New Year. Details in Winter Newsletter.

DNA Review: 423 missed appointments & will increase over the winter months. NHS does not sanction any deterrents so Practice not able to rid itself of repeat offenders.

Chairman's report on meetings attended on behalf of the PPG.

CCG's budget savings: Our CCG has saved £10 million out of budget of £39 million budget. Many proposed schemes for better practise are already in operation at Forest Med. Many of the numerous health departments appear to want information from PPG's but no real notice of our views seems to be taken. The CCG's publicity notices etc. is poor as reported previously.

(FC) Referral Peer Review: (NR) not see the value of these & will not be penalized for not doing.

(NH) thanked (FC) for his attendance at these meetings—can be of value to the PPG.

Dementia Friendly Progress

An area in the hallway has been designated as the Dementia Friendly Area . This is a more quiet area with appropriate signage, including a simple clock. A new power point is needed—PPG will provide finance for this. In future an appointment screen will be added & to promote conversation items of memorabilia (possibly from Charity Shops) will be added.

Twiddlemits are of help to Dementia sufferers. Patterns are available & Charity Shops (MG) approached for wool donations.

Mansfield Library are giving Dementia Friendly film screenings.

Flu. Day Raffle: PPG members to sell more Raffle tickets—possibly on Sat. mornings.

A Possibly PPG Funded Purchase: Patient request for a Lift Hoist. This would benefit very few of our patients. (NR) PPG funds to help with Dementia Friendly Initiative of more value.

(SN) asked if Upstairs Waiting Area could be redesigned as his wife found it claustrophobic—could the area be opened up? (NR) Clinicians call patients individually & there is air-conditioning.

Flu Day: (FC) & (FE) came at lunch-time, & flu jabs were not available, although the service was advertised as all day. (NR) apologised.

Shoebboxes: To be in by the end of Nov. (NR) not as many as previous years. (MG) many charitable organisations are doing boxes now.

Guest Speakers: (NH) no replies to enquires. John Mellor. New member, is vice-chair of Mansfield Branch of the British Legion. He asked if Forest Medical could liaise more closely with the British Legion in the care of veterans. (NH) will contact the Legion.

A.O.B.: (NR) CCG update: MDT's(multi-discipline teams) approach to patient care—used successfully in other areas & countries. CCG wants to compare results where this approach is used to where it isn't. (NR) approached other surgeries but there has been little positive reaction.

Financial Report: (FE) PPG funds: £714-59.

Newsletter: (NH) The next edition will be available in Dec.

Short-wave radio: (SN) any response—none.

(FC) closed meeting & thanked everyone. Next meeting: Thursday 4th Jan. 2018 @ 3pm.